

Mediator (Co-Mediator's) Name: \_\_\_\_\_

Community Mediation Center: \_\_\_\_\_

### District Criminal Court Mediator Evaluation Form

Please take a moment to complete this form and return it to your mediator. The information you provide will be used by your mediator to evaluate his/her performance. If your case was co-mediated, please also complete the backside of this form.

Your case \_\_\_\_\_ settled, \_\_\_\_\_ partially settled, \_\_\_\_\_ impasse.

#### I. Mediator Performance

Please rate your mediator's performance on a scale of 1 to 4: 1=Poor, 2=Satisfactory (Sat.), 3=Good, and 4=Excellent (Exc.):

Rating Category	Poor	Sat	Good	Exc
Made the participants feel comfortable	1	2	3	4
Established and maintained control of the mediation	1	2	3	4
Explained the mediation process and the role of the mediator in words the participants could understand	1	2	3	4
Listened attentively and actively	1	2	3	4
Remained impartial throughout the proceeding	1	2	3	4
Made sure everyone had a chance to be heard	1	2	3	4
Helped the participants consider all options for settlement	1	2	3	4

#### II. Narrative

1. Do you have any suggestions to help this mediator improve his/her performance?
  
  
  
  
  
  
  
  
  
  
2. Do you have any suggestions for improving the District Criminal Court Mediation Program?
  
  
  
  
  
  
  
  
  
  
3. Other Comments:

Optional Information: Your Name: \_\_\_\_\_ . Case number: \_\_\_\_\_ .

Date of Your Mediation: \_\_\_\_\_ .

Thank you for completing this evaluation and returning it to your mediator. This evaluation was prepared by the NC Dispute Resolution Commission, which certifies mediators and regulates mediator conduct. The Commission may be contacted at P.O. Box 2448, Raleigh, NC, 27602 or (919) 890-1415.

Co-Mediator's Name: \_\_\_\_\_

Community Mediator Center: \_\_\_\_\_

### District Criminal Court Mediator Evaluation Form

Please take a moment to complete this form and return it to your mediator. The information you provide will be used by your mediator to evaluate his/her performance.

#### I. Mediator Performance

Please rate your mediator's performance on a scale of 1 to 4: 1 = Poor, 2 = Satisfactory (Sat.), 3 = Good, and 4 = Excellent (Exc.):

Rating Category	Poor	Sat	Good	Exc
Created a rapport with the participants	1	2	3	4
Established and maintained control of the conference	1	2	3	4
Explained the mediation process and the role of the mediator in words the participants could understand	1	2	3	4
Listened attentively and actively	1	2	3	4
Remained impartial throughout the proceeding	1	2	3	4
Helped the participants understand one another's respective positions	1	2	3	4
Helped the participants generate and analyze options for settlement	1	2	3	4

#### II. Narrative

1. Do you have any suggestions to help this mediator improve his/her performance?
2. Do you have any suggestions for improving the District Criminal Court Mediation Program?
3. Other Comments:

Optional Information: Your Name: \_\_\_\_\_ . Case number: \_\_\_\_\_ .  
Date of Your Mediation: \_\_\_\_\_ .

Thank you for completing this evaluation and returning it to your mediator. This evaluation was prepared by the NC Dispute Resolution Commission, which certifies mediators and regulates mediator conduct. The Commission may be contacted at P.O. Box 2448, Raleigh, NC, 27602 or (919) 890-1415.